

Paying your rent

As the sole tenant, you will be responsible for the tenancy, including paying your rent.

If your partner had previously claimed housing benefit or universal credit, you will need to inform your Local Authority and Department of Work and Pensions that your partner has passed away.

At this point, you will need to make a new claim for the right benefit to help you with your rent payments.

You can contact your Local Authority for advice and support.

Our Bield Income Advice Officers are also available to assist you if needed.

Even if you were not eligible for housing benefit or universal credit before, you may now qualify. Contact your local authority as soon as you can to enquire about a claim and determine your eligibility.

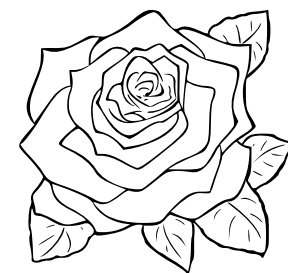
It is important to act quickly, as housing benefit and universal credit claims can take some time to process.

This will help to prevent rent arrears from accumulating on your account. We are here to help, so please do not hesitate to ask if you have any questions or need further help in relation to this.

Once again, we offer our sincere condolences, and we are here to support you during this difficult period.



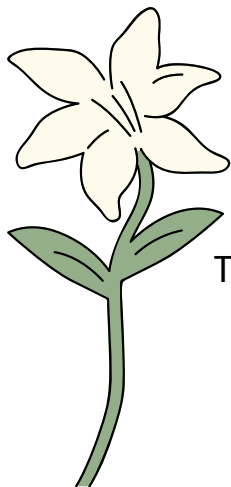
Managing your tenancy after losing your partner



MANAGING YOUR TENANCY AFTER YOUR PARTNER HAS PASSED AWAY

We are very sorry for your loss, and we would like to extend our heartfelt sympathy to you during this difficult time.

This leaflet has been created to provide assistance to individuals who have lost their loved ones and wish to continue residing in their Bield Home.



This leaflet has been developed based on experiences of existing tenants who wanted to support others through this process.

What happens now

The arrangements that will need to be made will depend on the existing arrangements that were in place before.

Joint tenancy with your partner

If you had a joint tenancy with your partner, and your name was listed on the tenancy agreement, you will become the 'sole' tenant.

Your Area Housing Manager will make the necessary arrangements on our system to update the details, reflecting you as the sole tenant.

Partners' household

In some cases, your partner may have signed the tenancy agreement, and you were part of their household.

If you find yourself in this situation, you may have the opportunity to succeed to the tenancy.

The succession process will be explained by your Area Housing Manager, who can provide guidance and support through the process.