



**Minutes of the Meeting of the Board  
held on 27 January 2022 at 3.00pm  
via Zoom**

<b>PRESENT:</b>	Lesley Holdsworth	Chair
	Ingirid Deuling	
	Robert Fernie	
	David Fisher	
	Carole Lamond	(from partway through Minute 3594(i) onwards)
	Eric Lewis	(excluding Minute 3594(i))
	Isabel McGarvie	
	Beth McNeil	
	Margaret Moore	
	Graeme Russell Willie Smalley	(excluding Minute 3594(i))
<b>IN ATTENDANCE:</b>	Lynne Douglas	Chief Executive
	Tracey Howatt	Director of Customer Experience
	Val Hunter	Director of Business Development
	Paula Rice	Director of Finance & Technology
	Nikki Ritchie	Director of People & OD
	Clare Beesley	Governance Manager

The Chair welcomed David Fisher and Beth McNeil to their first Board meeting.

**3590. Apologies for Absence**

There were no apologies for absence.

**3591. Declarations of Interest**

Eric Lewis and Willie Smalley both declared an interest in Item 5(i) – Rent and Service Charges 2021-22 and would leave the meeting for this item.

**3592. Minutes**

- (i) Minutes of the Meeting held on 25 November 2021  
In respect of Minute 3589(ii) – Governance Consultant – Shirley Otto, it was noted that the Board had not had sight of the report prepared by the Governance Consultant and the Chair confirmed that she would ensure this was shared with the Board.

**Thereafter, the Minutes of the Meeting held on 25 November 2021, having been previously circulated, were approved and signed by the Chair.**

- (ii) Confidential Minutes of Meeting held on 25 November 2021  
**The Confidential Minutes of the Meeting held on 25 November 2021, having been previously circulated, were approved and signed by the Chair.**

**3593. Business Arising**

- (i) Action List  
A request was made for due dates to be updated when they had passed without actions having been completed.

In respect of Minute 3587(iv) – Board Skills Gap Analysis, the Chair confirmed that the Office Bearers were aware of this action and would be taking it forward.

**The Board thereafter noted the Action List.**

**3594. Priority Items**

- (i) Confidential Item: Redacted  
(ii) Confidential Item: Redacted

**3595. Items for Noting**

Nil

**3596. Update Reports for Sub-Committees and SLWG**

Nil

**3597. Policy Review**

Nil

**3598. Governance**

(i) Conflict of Interest: Board Considerations

The Board received Report B/9(i)/JAN/22 from the Chair.

The Chair advised that the issue of potential conflicts of interest was brought home during recent Board recruitment interviews. Advice had been sought from TC Young and following this, the report had been prepared.

It was agreed that, if there was any potential issue, Board members could approach the Chair or Chief Executive for clarification on any potential conflict and it was felt that there was a good mechanism in place.

The Chair confirmed that she would be looking at how the voice of the tenant/customer could be better heard and to get an understanding of their wants and needs.

**The Board considered the content of the report and contributed to a Board discussion about the issues raised/comments and recommendations made.**

**3599. Date of Next Meeting – Thursday 24 February 2022**

The date of the next meeting was agreed as Thursday 24 February 2022.

**3600. Any Other Business**

(i) Confidential Item: Redacted

(ii) Digital Health Awards

The Chair congratulated Bield for having been shortlisted for the Tech category at the Digital Health Awards for its Inspire project. The ceremony would take place on 22 February.

(iii) Confidential Item: Redacted